Quality Management Policy

This policy applies to:

* All civil engineering and building construction activities undertaken by Kerrigan Reinforcing Ltd
* All commercial and administrative operations

Kerrigan Reinforcing Ltd undertakes to:

* Maintain an effective quality management system, applying to all our activities at all times
* Achieve and maintain high standards of work that enhances our reputation and those of our customers and stakeholders
* Ensure compliance to all regulations and statutory bodies
* Seek to achieve and maintain best-practice methodologies throughout our activities
* Maintain continual improvement through measurement against policy and performance, evaluation, review, training and procedural change where required
* Meet our clients’ requirements and meet or exceed their expectations
* Communicate this policy to our employees, stakeholders, and all interested parties to ensure continued adherence to this policy
* Any complaints are dealt with efficiently and within an acceptable time period

Kerrigan Reinforcing Ltd recognises the importance that the quality of our service has to the future of our business.

Quality is a degree of excellence, which is ever changing. Every member of staff is involved in managing how we can improve today, tomorrow and long into the future.

From the smallest procedure to the largest contract, quality is our passport to customer satisfaction and to our future business.

This quality policy statement has been implemented into the Kerrigan Reinforcing Ltd management system and will be reviewed at regular intervals.

Signed: Zac Kerrigan

Director

22/9/16

**LATEST**